 <b>SOGA Organic (Pty) Ltd</b> <b>Food Safety Management System</b>	<b>Doc No: POL 1.0</b>	<b>Rev No: 09</b>
<b>Subject: FOOD SAFETY AND QUALITY POLICY</b>		<b>Page 1 of 2</b>
<b>Authorized By: Managing Director</b>	<b>Signature:</b>	<b>2024/02/13</b>

We, the Management of SOGA Organic (Pty) Ltd, are committed to the planning, implementation, maintenance, review and continuous improvement of our Food Safety Management System and food safety quality culture, which is based on the BRCGS Global Standard for Food Safety Version 9, US Food Safety Modernization Act (FSMA), Codex Alimentarius 2020, Dutch HACCP Standard 5<sup>th</sup> Edition, SANS 10049:2019, GFSI 2020, R638 and customer, legislative and sector specific regulatory requirements. In support of these processes, we will ensure that the necessary training, human and monetary resources are available to consistently deliver excellent quality, safe, legal and authentic products, which comply with local and relevant international Food Safety legislation and meet customer specifications and expectations. The food safety policy shall be reviewed at least annually for continued suitability, relevance and effectiveness in the food safety management review meeting. It is communicated through training and is displayed in strategic places.

**The scope of our food safety management system applies to:**

1. all Certified Organic frozen juice (drums, 20kg Pails, 250 ml PET bottles, 500ml PLA bottles, pouched sachets, bulk sachets, rockets, Multipacks, Variety Box and Frozen Whole Oranges in a Box) and Certified Organic Citrus Oil packed at SOGA Organic (Pty) Ltd for the local and export market.
2. Certified Organic Unpasteurized Frozen NFC Citrus Juice for export.

**We will achieve this through our commitment to the following objectives:**

**Customer focus**

- i. Customers are our lifeblood. Meeting and exceeding their needs constitutes our primary objective.
- ii. Satisfying our customers with products that consistently conform to agreed specifications.
- iii. Ensuring that we understand current and future customer needs.

**Involvement of our people**

- i. We will involve all people, enabling ownership, accountability and responsibility. We will continually develop our staff as we recognize their value in our business.
- ii. We are fully committed to ensure fair Labour practises that comply with the following:
  - a. Child Labour
  - b. Prison Labour/Forced Labour
  - c. Disciplinary Practices
  - d. Legal Requirements
  - e. Industry Standards
  - f. Ethical Standards
  - g. Traceability
  - h. Working Hours
  - i. Wages and benefits
  - j. General Labour Practices & Freedom Association
  - k. Discrimination
  - l. Community Involvement
  - m. Health & Safety
  - n. Environment
  - o. Privacy and Confidentiality
  - p. Product Safety
  - q. Management Systems

- iii. Ensuring that full involvement of all staff in the success of the organisation is achieved.
- iv. Ensuring people's knowledge and skills are developed to meet their own, and the organisation's goals.
- v. Ensuring all members of staff understand their responsibilities for quality, legality and food safety.

**Maintenance of the food safety program**

- i. Ensuring that all key processes, and associated resources, are effectively managed and maintained.
- ii. Operating a food safety management system in line with the specified requirements.

**Mutually beneficial supplier relationships**

- i. Our suppliers constitute a critical element in our ability to satisfy market needs and our approach is one of mutually beneficial development and partnering.
- ii. Ensuring that mutually beneficial relationships are developed.
- iii. Agreed goals achieved.

Signature of authorization (Managing Director)

For and on behalf of SOGA Organic (Pty) Ltd

Name: *F.P. MANDIS*

Signature:



Date: *13/02/2024*




*Certified Organic Citrus Processing*

## MANAGEMENT COMMITMENT STATEMENT

The Management of SOGA ORGANIC is committed to:

- providing customers with a professional, loyal service that includes safe products, **PRODUCTS EXCEEDING QUALITY SPECIFICATIONS AND IN KEEPING WITH LEGAL ASPECTS, THEREBY** supporting a food defence programme;
- actively promote the philosophy that food safety, quality, legality and customer satisfaction are achieved by the involvement and commitment of all employees;
- investing in ongoing training and motivation of staff to realize the importance of their contributions and by the provision of adequate resources;
- encouraging participation through proactive communication throughout all levels of the organization, amongst suppliers, contractors and customers;
- adhering to the applicable legislation and statutory requirements, as well as any customer specific requirements;
- verifying and reviewing the continued adequacy, suitability and effectiveness of implemented systems at periodic intervals;
- committing to the improvement of managerial and technical skills, which will contribute to the objectives of the Company in ensuring that direct quality costs are offset by reductions in losses, defects and wastage;
- Maintaining the status as a company that is socially responsible and that practices due diligence at all times.

**SOGA ORGANIC Management** believe that the above will be achieved by the application of good business and manufacturing principles and practices, supplemented by a Food Safety Management System based on the latest version of SANS 10330:2020 and the BRCGS Global Standard for Food Safety and is committed to review food safety Policy and Objectives at least annually.

  
Managing Director

19 March 2024

*"We grow and produce South Africa's only certified organic citrus juice products on a sustainable basis to give our customers safe and healthy food options"*

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